RevenueManager

Excelergy

Excelergy RevenueManager SaaS

The quickest, simplest way to deploy the industry's most proven solution for billing and customer care in competitive retail energy markets.
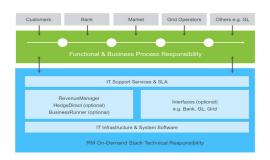
Excelergy RevenueManager is an award-winning customer care, billing and revenue management platform that continues to remain the standard at many of the world's most successful electricity and gas retailers. Excelergy is now offering RevenueManager as a SaaS solution delivered through a monthly subscription. Even energy marketer startups and new market entrants can now enjoy a world class retail billing and customer care system with no license fees, and no hardware or software to buy, install, or manage. Excelergy professionals handle the initial hardware and software set-up, software configuration, integration testing with EDI vendors, and system training.

Fully-integrated billing, customer care, and revenue management

RevenueManager SaaS is a fully integrated billing, customer care, and revenue-management solution that enhances customer enrollment and retention, enables personalized billing, and improves revenue management and collections. RevenueManager SaaS supports multi-commodity and multi-lingual capabilities, delivering straight-through processing across the entire customer lifecycle, from customer enrollment, pricing, and utility settlements through customer service, billing, and collections.

You manage your billing processes—we manage the hardware and software

Unlike other hosted solutions, RevenueManager SaaS provides full, end-user control of all billing processes and management of billing &/or market exceptions such as enrollment rejects, hi/lo usage exceptions,etc.—without dependence on

the service provider. RevenueManager SaaS also gives you full access to your database, as well as a single, consolidated, transaction level customer view across all products and services.

Complete automation and exception handling for all retail billing methods

RevenueManager SaaS provides automation and exception handling for all billing methods common to retail markets, including utility consolidated bill ready/rate ready, supplier consolidated bill ready/rate ready, as well as split or dual Billing. In addition to supporting all bill methods, RevenueManager SaaS simplifies configuration to support TOU, renewable energy, and advance pay—offered to your customers in both hard copy and electronic formats. Billing can be cycle based or event driven. And while "cancel/rebills" are painful in many other billing solutions, RevenueManager makes this process fast and simple.

Flexible invoice formatting and style sheets allow easy branding, personalized messages, and promotions. RevenueManager SaaS also supports non-commodity billing for any type of product or service, maximizing your ability to provide expanded customer services and enjoy new profit opportunities.

Add new products or enter new markets in as quickly as six weeks!

RevenueManager SaaS is built on a highly configurable open object platform. New business rules can be added or changed without affecting the underlying application logic. RevenueManager SaaS gives you the unique ability to enter new markets, expand in existing ones, and add new products and services using your own operational resources, rather than software developers, to update the business rules.

High scalability and low cost of ownership makes it easy to start small and grow fast

Revenue Manager SaaS provides everything you need to begin acquiring and billing customers in record time—all with a reasonable cost structure and an easy upgrade path to the full enterprise license edition whenever you're ready. And when you're ready to bring RevenueManager from SaaS to in house, your full database is already set up and ready to go with you. When other solutions make growth painful and expensive, RevenueManager continues to offer the lowest total cost of ownership and the lowest cost to serve through every stage of growth.

Secure access to a single customer management view

RevenueManager SaaS provides all customer service representatives access to a single customer management view. For CSR's, the most frequently needed customer service data is arranged in a centralized dashboard view with full access and drill down capabilities to all customer information. This improves CSR productivity and enhances customer service quality through faster data access, accelerated processing speed, and quicker inquiry response times.

Enjoy a world class retail billing and customer care system with no license fees, and no hardware or software to buy, install, or manage

Excelergy

Reimagine tomorrow.

Excelergy offers a comprehensive suite of best-in-class energy enterprise software platforms that transform utility business processes and enable implementation of smart grid, clean energy, demand management, and customer care & billing initiatives. Excelergy software helps utilities embrace a customer-centric model to align strategic planning for improved customer engagement, operational efficiency, and reduced risk to achieve superior business results.

excelergy.com

Find out how Excelergy can transform your business:
sales@excelergy.com